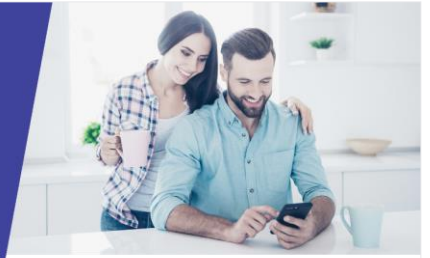


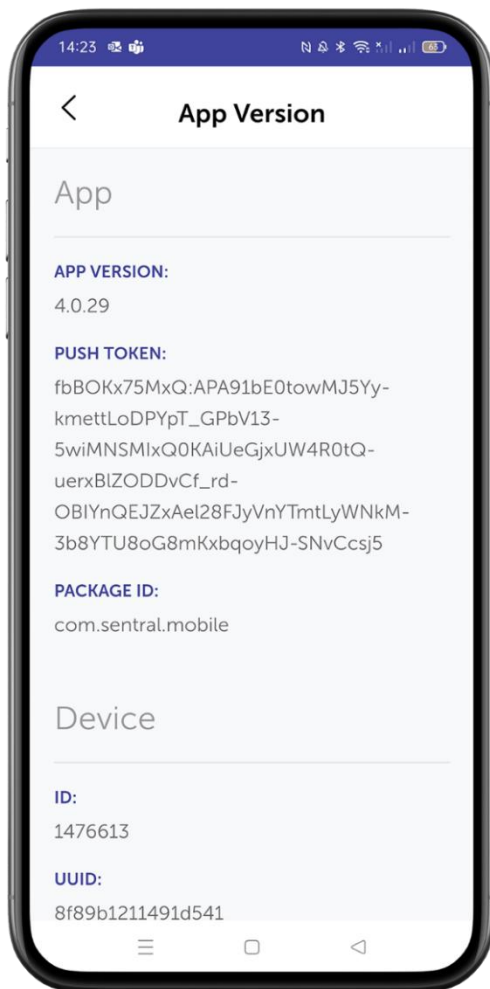
# Important Information: Sentral for Parents App



From **Thursday 23<sup>rd</sup> June 2022**, versions 3 and 4 of the Sentral for Parents App will no longer be supported. If you are on one of these versions, you need to update your app to continue accessing information and receiving notifications.

## How do I check what version I am?

From your app, go into Settings cog in the top left corner of the dashboard screen, then into App Version. (See image below.)

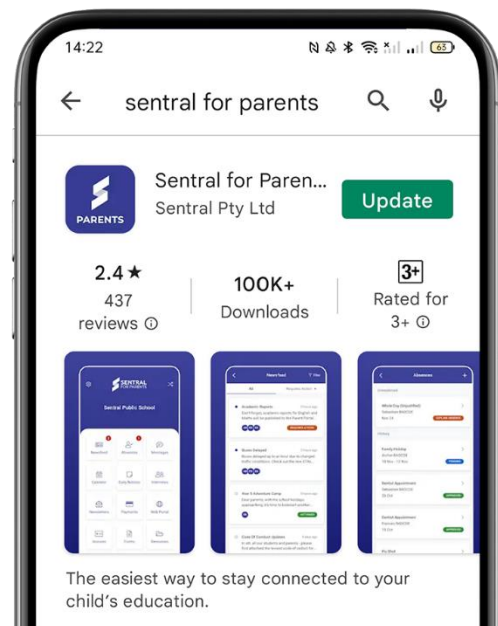


## I am on Version 3 or 4

You will need to update your app. Go to your device's app store and search for Sentral for Parents and then select Update (see image below). Or you can access the app store using the QR codes below. After the update, when you go back into the app, you will be required to re-enter your login credentials.

## I am on Version 5

You do not need to do anything at this time.



App Store

Google Play



## How to get Help

If you require assistance you can email [parentapp@sentral.com.au](mailto:parentapp@sentral.com.au) for support.